

State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Scott Walker, Governor Theodore K. Nickel, Commissioner

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February 10, 2011

MICHELLE FEAGINS
OFFICE OF CONSUMER INFORMATION AND INSURANCE OVERSIGHT
DEPARTMENT OF HEALTH AND HUMAN SERVICES
200 INDEPENDENCE AVENUE, SW
WASHINGTON, DC 20201

Re: Consumer Assistance Program Grants 6 CAPCA110014-01-01

Dear Ms. Feagins:

On October 15, 2010, the Department of Health and Human Services awarded the Wisconsin Office of the Commissioner of Insurance (OCI) \$637,114 to establish a Wisconsin Consumer Assistance Program (WI CAP). The application for this grant award was submitted under the direction of the previous Commissioner. Upon thorough review of the WI CAP, I hereby request termination of grant number 6 CAPCA110014-01-01, effective March 15, 2011.

Chief among the reasons for the termination of the WI CAP is that OCI is experiencing an approximate 19% decrease in the number of health insurance coverage complaints than previously received. At the same time, we have noticed an increase in utilization of web-based tools and support staff available within both the US Department of Labor and the US Department of Health and Human Services. These improvements dove-tail well with changes implemented at the state level including information available through the Wisconsin Department of Health Services.

In accordance with the process for termination, the OCI will submit a final CAP Progress Report and Financial Status Report (SF 425) as soon as possible following March 15, 2011.

Sincerely,

Theodore K. Nickel

Commissioner of Insurance

Roger A. Frings

Authorized Organization Representative

Policy Initiatives Advisor